A GUIDE TO ORGANIZATIONAL BEHAVIOUR

DANIEL KING | SCOTT LAWLEY

THIRD EDITION
ABOUT THE BOOK

The best-selling textbook in organizational behaviour: critical, practical, supportive.

Daniel King
Scott Lawley

King and Lawley’s market-leading text offering the most critical, practical, and accessible approach to the subject. All the core topics found on undergraduate modules are introduced, while the book also goes a step further to critically analyse some of the mainstream theories. Students are encouraged to develop a critical mind-set of their own through the structured review questions, which coach them to explain, analyse, then apply.

I have tried other books before, but this one is really what I have been looking for. I especially like the critical and scholarly approach to theory, and the running case.

- Dr Lineke Stobbe,
Honours College, Windesheim University of Applied Sciences
Extended coverage on technological advances

Substantial updates reflect the latest advances in technology and the impact on the future of work, including new and extended coverage of artificial intelligence, automation (121-124pp), big data (54-55pp), and developments within the gig economy (28-30pp).

New: Connecting Case and Theory

A new end-of-chapter learning resource, ‘Connecting case and theory’, blends themes from the running case study with the theories discussed in the chapter to further strengthen the link between theory and practice (130-132pp).

Over half real life cases are completely new

Over half of the real-life cases are completely new for this edition, such as name-blind recruitment at Deloitte (287p), and Cora the customer-service AI bot used by NatWest (373p). Social movements and issues such as the Presidents Club scandal also feature in the new cases (254-255pp).

Increased coverage of diversity

A greater range of theorists is included in this edition, increasing the diversity of those featured throughout each chapter to better reflect the range of academics who contribute to this subject. There is also a range of real life cases covering issues like diversity on boards at Uber (483p) and Libor (206p), and initiatives being run by companies such as Lendlease (238p) to increase diversity of those who work for it.