Going shopping

1 Different shops
You are going to the shops. Look at your list below and at Picture Dictionary P13. Where do you need to go? Write the answers in the crossword.

ACROSS
1 a packet of aspirins (8)
3 a pint of milk (7)
4 2 chicken breasts (8)
6 get coat cleaned (3, 8)
7 book an eye test (9)

DOWN
2 onions and a cabbage (6)
4 a loaf of bread (6)
5 a bunch of roses (8)

2 Buying things in shops
Here are two conversations. In each one a shop assistant is speaking to a customer. Put each conversation into the correct order.

A
That’s OK. Here’s your change, thank you.
Can I have a kilo of apples, please?
Thank you, goodbye.
Here you are. Anything else?
That’ll be £1.90 please.
That’s all, thanks.
I’ve only got a twenty-pound note.

B
£10.99
Anything else?
How much is that?
Have you got a guide to Oxford?
OK, I’ll take it.
No, that’s all. Can I pay by credit card?
Of course.
Yes, here you are.
3 Taking something back to the shop

A You went shopping and bought three things, but now you want to return them.

A a shirt

B a watch

C a bowl

Here are some reasons why. Write A, B or C next to each one, then write the correct answers in the columns. You can use the answers more than once.

I'm not happy with it. A, B, C It's broken. ________

It's chipped. C When I washed it, it shrank. ________

It doesn't work. ________ It's the wrong colour. ________

It doesn't fit me. ________ It's too big. ________

B Use your dictionary to check that you know the meanings of the words and phrases below, then use them to complete the paragraph below.

exchange a refund faulty

second-hand buzzing noise at a discount brand new receipt

I wanted to buy a ___________ radio but I couldn’t find one, so I had to buy a ___________ one. I was pleased when I found one ___________, as it was cheaper than usual. But when I got home and switched it on, it made a strange ____________, so I took it back to the shop. I told the shop assistant that I thought the radio was ___________ and I asked her if I could get my money back. Luckily I had kept the ___________. She said she couldn’t give me ___________ because I bought the radio ___________, but I could ___________ it for another one. So I did that, and the new one is working perfectly.