Going shopping

1 Different shops
You are going to the shops. Look at your list below and at Picture Dictionary P13. Where do you need to go? Write the answers in the crossword.

ACROSS
1 a packet of aspirins (8)
3 a pint of milk (7)
4 2 chicken breasts (8)
6 get coat cleaned (3, 8)
7 book an eye test (9)

DOWN
2 onions and a cabbage (6)
4 a loaf of bread (6)
5 a bunch of roses (8)

2 Buying things in shops
Here are two conversations. In each one a shop assistant is speaking to a customer. Put each conversation into the correct order.

A

1 Can I have a kilo of apples, please?

Here you are. Anything else?

That’s all, thanks.

I’ve only got a twenty-pound note.

That’s OK. Here’s your change, thank you.

£10.99

Anything else?

How much is that?

Have you got a guide to Oxford?

OK, I’ll take it.

No, that’s all. Can I pay by credit card?

Of course.

Yes, here you are.
3 Taking something back to the shop

A You went shopping and bought three things, but now you want to return them.

![A shirt](image1.png)  a shirt  

![A watch](image2.png)  a watch  

![A bowl](image3.png)  a bowl

Here are some reasons why. Write A, B or C next to each one, then write the correct answers in the columns. You can use the answers more than once.

I'm not happy with it.  
It's chipped.  
It doesn't work.  
It doesn't fit me.  
It's broken.  
When I washed it, it shrank.  
It's the wrong colour.  
It's too big.

B Use your dictionary to check that you know the meanings of the words and phrases below, then use them to complete the paragraph below.

exchange  faulty  a refund  second-hand  buzzing noise  in the sale  at a discount  receipt  brand new

I wanted to buy a ____________ radio but I couldn’t find one, so I had to buy a ____________ one. I was pleased when I found one ____________, as it was cheaper than usual. But when I got home and switched it on, it made a strange ____________, so I took it back to the shop. I told the shop assistant that I thought the radio was ____________ and I asked her if I could get my money back. Luckily I had kept the ____________. She said she couldn’t give me ____________ because I bought the radio ____________, but I could ____________ it for another one. So I did that, and the new one is working perfectly.