OUP Usage Statistics for COUNTER Release 5

Oxford University Press (OUP) will provide usage statistics that are compliant with the new COUNTER Code of Practice, Release 5. These new reports are designed to be clearer, more consistent, and more flexible, enabling you to see the value of the electronic resources to which you subscribe.

For our library customers, we have provided answers below to frequently asked questions on this change.

- Why are OUP usage statistics changing to this new format?
- What do I need to do differently?
- What are the COUNTER Release 5 usage reports?
- How do Release 5 reports compare to Release 4?
- Will I still be able to access my Release 4 reports?
- Why will the consortium CR1 report not be available?
- Why will the journals archive (JR1a) report not be available?
- What if my question is not answered here?

Why are OUP usage statistics changing to this new format?

The COUNTER Code of Practice is the industry-standard format for usage reporting of electronic resources. Oxford University Press is proud to be COUNTER-compliant.

Release 5 is the new Code of Practice which requires compliance by February 2019 for reports starting with January 2019 usage. This Code of Practice has been developed and improved due to the contributions of both libraries and content providers. Oxford University Press will be compliant with Release 5 ahead of the required date set by COUNTER.

What do I need to do differently?

You do not need to make any changes to your account. We will notify you when your COUNTER Release 5 usage statistics are available to view.

If you are a SUSHI user, you will need to register with our new SUSHI service when we launch our Release 5 reports. We will provide full details and a simple guide to SUSHI registration by that date.

Monthly usage reports will continue to be available 2-3 weeks after the end of each month. You can access your usage statistics via the following links:

- Journals Usage Statistics (Oxford Academic account)
- Online Products Usage Statistics (Subscriber Services)
The format of the reports will change to be compliant with the new COUNTER Code of Practice, Release 5.

What are the COUNTER Release 5 usage reports?

COUNTER has produced The Friendly Guide to Release 5 for Librarians which is an accessible introduction to the reports available. For more information, you can also read Release 5 of the Code of Practice in full on the COUNTER website.

COUNTER Release 5 includes a range of Standard Views which are a subset of Master Reports. You can also filter a Master Report to a bespoke view that suits your needs. The following Master Reports and Standard Views will be available from OUP:

**Platform Reports**
- PR: Platform Master Report
- PR_P1: Platform Usage

**Title Reports**
- TR: Title Master Report (Books and Journals)
- TR_J1: Journal Requests (excluding OA Gold)
- TR_J2: Journal Access Denied
- TR_J3: Journal Usage by Access Type (e.g. Open Access Gold vs licensed)
- TR_J4: Journal Requests by Year of Publication (excluding OA Gold)
- TR_B1: Book Requests (excluding OA Gold)
- TR_B2: Book Access Denied
- TR_B3: Book Usage by Access Type (e.g. Open Access Gold vs licensed)

**Item Reports (e.g. article-level reporting)**
- IR: Item Master Report (Journals only)
- IR_A1: Journal Article Requests

Sample reports for Release 5 are available from the COUNTER website.

How do Release 5 reports compare to Release 4?

COUNTER’s Friendly Guide to Release 5 for Librarians includes a section on Comparing Release 5 to Release 4, which helps you to identify how the new format compares to previous views.
Will I still be able to access my Release 4 reports?

In addition to the new Release 5 reports, we will also provide you with views of Release 4 reports (e.g. JR1, BR2). You will be able to access these Release 4 views on the same reporting system as Release 5 reports. This will enable you to compare current and past usage as you become familiar with Release 5 reports. The following views of Release 4 reports will be available from OUP:

- **JR1 (Journal Report 1)**: Number of Successful Full-Text Article Requests by Month and Journal
- **JR1 (Journal Report 1) GOA**: Number of Successful Gold Open Access Full-Text Article Requests by Month and Journal
- **JR2 (Journal Report 2)**: Access Denied to Full-Text Articles by Month, Journal and Category
- **JR5 (Journal Report 5)**: Number of Successful Full-Text Article Requests by Year-of-Publication (YOP) and Journal
- **BR2 (Book Report 2)**: Number of Successful Section Requests by Month and Title
- **BR3 (Book Report 3)**: Access Denied to Content Items by Month, Title and Category
- **BR4 (Book Report 4)**: Access Denied to Content items by Month, Platform and Category
- **PR1 (Platform Report 1)**: Total Searches, Result Clicks and Record Views by Month and Platform

Why will the consortium CR1 report not be available?

“Release 5 eliminates Consortium reports because their size makes creating and consuming them impractical. Consortia should use SUSHI to harvest individual reports for each member; in the longer term, COUNTER will facilitate the creation of tools that will make obtaining consortial usage a simple, one-step process.”

From COUNTER’s [Friendly Guide to Release 5 for Librarians](https://www.counter.org/)

OUP will provide more information on consortia reporting ahead of our launch of COUNTER Release 5 reports. If you are a consortium administrator and you have any concerns in the meantime, please contact library.sales@oup.com (North & South America) or institutional.sales@oup.com (UK / Rest of World).
Why will the journals archive (JR1a) report not be available?

COUNTER has removed the specific journals archive report for Release 5. JR1a was an optional report in Release 4. The exact coverage of an archive is not the same for all publishers and Release 5 reporting is more concise and consistent.

The Oxford Journals Archive comprises content published before 1996. Once OUP’s reporting system for COUNTER Release 5 has launched, you will be able to view your archive usage with the new Release 5 report, TR_J4: Journal Requests by Year of Publication (excluding OA Gold). We will provide a visual guide to this process by our launch of the new Release 5 reports.

What if my question is not answered here?

If your question is not answered here, please contact our customer support teams:

Customers in North & South America
- Telephone: + 1-800-852-7323
- Email: jnlorders@oup.com

Customers in UK / Rest of World
- Telephone: +44 1865 353907
- Email: jnls.cust.serv@oup.com