OUP Usage Statistics for COUNTER Release 5

Frequently Asked Questions

Oxford University Press (OUP) will provide usage statistics that are compliant with the new COUNTER Code of Practice, Release 5. These new reports are designed to be clearer, more consistent, and more flexible, enabling you to see the value of the electronic resources to which you subscribe.

For our library customers, we have provided answers below to frequently asked questions on this change.

- Why are OUP usage statistics changing to this new format?
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Why are OUP usage statistics changing to this new format?

The COUNTER Code of Practice is the industry-standard format for usage reporting of electronic resources. Oxford University Press is proud to be COUNTER-compliant.

Release 5 is the new Code of Practice which requires compliance by February 2019 for reports starting with January 2019 usage. This Code of Practice has been developed and improved due to the contributions of both libraries and content providers. Oxford University Press will be compliant with Release 5 ahead of the required date set by COUNTER.

Do I need to take any action?

SUSHI users will need to request new SUSHI access credentials through OUP. On January 28 you will be able to log into the OUP customer portal and request new SUSHI credentials using these instructions. Apart from requesting new SUSHI credentials if applicable, you will not need to make any further changes.

We will notify you once your COUNTER Release 5 usage statistics are available to view.
Monthly usage reports will continue to be available 2-3 weeks after the end of each month. You can access your usage statistics via the following links:

- [Journals Usage Statistics](#) (Oxford Academic account)
- [Online Products Usage Statistics](#) (Subscriber Services)

The format of the reports will change to be compliant with the new COUNTER Code of Practice, Release 5.

**What are the COUNTER Release 5 usage reports?**

COUNTER has produced [The Friendly Guide to Release 5 for Librarians](#) which is an accessible introduction to the reports available. For more information, you can also read Release 5 of the Code of Practice in full on the [COUNTER website](#).

COUNTER Release 5 includes a range of Standard Views which are a subset of Master Reports. You can also filter a Master Report to a bespoke view that suits your needs. The following Master Reports and Standard Views will be available from OUP:

**Platform Reports**
- PR: Platform Master Report
- PR_P1: Platform Usage

**Title Reports**
- TR: Title Master Report (Books and Journals)
- TR_J1: Journal Requests (excluding OA Gold)
- TR_J2: Journal Access Denied
- TR_J3: Journal Usage by Access Type (e.g. Open Access Gold vs licensed)
- TR_J4: Journal Requests by Year of Publication (excluding OA Gold)
- TR_B1: Book Requests (excluding OA Gold)
- TR_B2: Book Access Denied
- TR_B3: Book Usage by Access Type (e.g. Open Access Gold vs licensed)

**Item Reports (e.g. article-level reporting)**
- IR: Item Master Report (Journals only)
- IR_A1: Journal Article Requests

Sample reports for Release 5 are available from the [COUNTER website](#).
How do Release 5 reports compare to Release 4?

COUNTER’s Friendly Guide to Release 5 for Librarians includes a section on Comparing Release 5 to Release 4 (page 19), which helps you to identify how the new format compares to previous views.

Will I still be able to access my Release 4 reports?

In addition to the new Release 5 reports, we will still provide you Release 4 reports (e.g. JR1, BR2). You will be able to access these Release 4 reports on the same reporting system as Release 5 reports. This will enable you to compare current and past usage as you become familiar with Release 5 reports. The following Release 4 reports will be available from OUP:

- **JR1 (Journal Report 1):** Number of Successful Full-Text Article Requests by Month and Journal
- **JR1 (Journal Report 1) GOA:** Number of Successful Gold Open Access Full-Text Article Requests by Month and Journal
- **JR2 (Journal Report 2):** Access Denied to Full-Text Articles by Month, Journal and Category
- **JR5 (Journal Report 5):** Number of Successful Full-Text Article Requests by Year-of-Publication (YOP) and Journal
- **BR2 (Book Report 2):** Number of Successful Section Requests by Month and Title
- **BR3 (Book Report 3):** Access Denied to Content Items by Month, Title and Category
- **BR4 (Book Report 4):** Access Denied to Content Items by Month, Platform and Category
- **PR1 (Platform Report 1):** Total Searches, Result Clicks and Record Views by Month and Platform

What time periods do Release 4 and Release 5 reports include?

- Release 4 reports cover the period from January 2014 onwards.
- Release 5 reports cover the period from July 2018 onwards. Release 5 reports will be available for you to access on January 28, 2019.

How can I access consortium reporting (formerly available in the CR1 report)?

“Release 5 eliminates Consortium reports because their size makes creating and consuming them impractical. Consortia should use SUSHI to harvest individual reports for each
member; in the longer term, COUNTER will facilitate the creation of tools that will make obtaining consortial usage a simple, one-step process.”

-From COUNTER’s Friendly Guide to Release 5 for Librarians

Though CR1 reports will no longer be available with the COUNTER 5 release, if you are a consortium administrator you can access consortium usage statistics through your consortium account for online products and journals. On January 28, you can use these instructions on how to do this. If you need to set-up access to your consortium account or have a specific reporting request, please speak with your OUP representative or contact library.sales@oup.com (North & South America) or institutional.sales@oup.com (UK & Rest of World).

**How do I access journals archive statistics (formerly in the JR1a report)?**

JR1a was an optional report in Release 4. COUNTER has removed the specific journals archive report for Release 5.

You will be able to view your archive usage with the new Release 5 report, TR_J4: Journal Requests by Year of Publication (excluding OA Gold), and filter to a Year-of-Publication that is earlier than 1996. For statistics previous to July 2018, you can use the Release 4 report, JR5: Number of Successful Full-Text Article Requests by Year-of-Publication and Journal.

**What if my question is not answered here?**

If your question is not answered here, please contact our customer support teams:

<table>
<thead>
<tr>
<th>Journals</th>
<th>Online Products</th>
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| Customers in North & South America  
- Telephone: 1-800-852-7323  
- Email: jnlorders@oup.com | Customers in North & South America  
- Telephone: 1-800-334-4249 ext. 6484  
- Email: oxfordonline@oup.com |
| Customers in UK & Rest of World  
- Telephone: +44 1865 353907  
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